

## Booking Terms and Conditions for Dale View Barn, Crag House Farm

**Danny and Liz Nightingale Crag  
House Farm  
Danby Head Whitby  
North Yorkshire YO21 2NW  
[www.craghousefarm.co.uk](http://www.craghousefarm.co.uk)  
[email:info@craghousefarm.co.uk](mailto:info@craghousefarm.co.uk) 01287  
660864: 07811364919**

**WELCOME YORKSHIRE** [VisitBritain](#) [enjoyengland](#)

Thank you for choosing to book Dale View Barn. We look forward to welcoming you. By making this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

### **Prices**

The price of the accommodation includes the following: electricity, wifi, hot water, central heating, logs, Gas BBQ, towels and cotton bed linen but please bring your own cot linen.

### **Pets**

Sorry, Dale View Barn is dog free.

### **Acceptance of Children**

We welcome children of all ages.

We do not accept single gender parties (hen and stag parties) Dale View Barn is strictly non smoking

Without prior agreement our facilities indoors and outside are for the use of the 6 or 12 people booked into the barns.

### **Cancellation and Insurance**

By making your booking, our agreement is a legal contract and your deposit is non-refundable. If you cannot take your holiday and the booking cannot be re-let, you are still liable to pay for the booking in full, even if we have not yet received your balance.

The balance is due 60 days before the start of your holiday, If there has been no balance payment at 50 days before the start of your holiday we (Crag House Farm) will attempt to re let the booking.

If we do succeed in re-letting the booking, you are no longer liable for the balance, or we will refund it to you if you have already paid it, less £20 administration fee.

### **Non-availability of Accommodation**

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would however attempt to offer you alternative accommodation. If this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

**Arrival**

Your accommodation will be available to you from 4.00 pm on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing the barn for you.

**Late arrival procedure**

Please let us know if you will be arriving late, so that we can be sure to welcome you in and show you around.

**Departure**

Please be ready to leave the accommodation by 10.00 am on the day of departure, unless otherwise arranged

**Damages and Breakages**

Please take care when staying in our property. You are responsible and liable for any breakages or damages, which you cause, to the accommodation or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge of £50 if you did not report this.

**Liability**

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

**Privacy Policy**

Any data collected during the course of this booking will be stored on our computer. With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.

A warm welcome awaits you at Dale View Barn.

Danny and Liz